

QUALITY POLICY

REGIONAL MOLECULAR GENETICS SERVICE, ST MARY'S HOSPITAL, MANCHESTER

The Regional Molecular Genetics Services is part of Genetic Medicine – a directorate within Central Manchester University Hospitals NHS Foundation Trust.

Commitment to Quality

This Laboratory is committed to get the correct molecular genetic diagnosis, with the correct test carried out on the correct patient in an appropriate timeframe using the most relevant technology, and to communicate that diagnosis to the correct clinician in the most effective way.

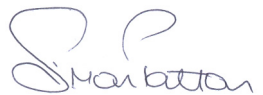
To ensure that our laboratory can deliver the service described above and meet the needs and requirements of our users we will:

- have a quality management system which brings together all areas of laboratory organisation, including documented procedures and the resources available to deliver our service,
- set annual quality objectives and institute plans to ensure the laboratory delivers the quality of service which this policy describes, within the resources available,
- ensure that all the laboratory staff are familiar with this philosophy and committed to working to ensure our users receive the molecular genetic services they require and that their patients deserve,
- be committed to the health, safety and welfare of all our staff and visitors.
- be committed to good professional practice and conduct as laid out in best practice guidelines and Trust procedures.
- is committed to complying with current environmental legislation.

The Regional Molecular Genetics Service will comply with standards set by CPA (UK) Ltd and is committed to:

- have a commitment to good practice in staff recruitment and operate policies designed to offer continued training and development to staff of all grades, to ensure that we can provide a full and effective service to our users,
- operate efficient and effective procurement and maintenance of equipment and other resources.
- Implement policies for the handling of all specimens that ensure the correct performance of tests.
- use procedures to ensure the highest achievable quality in all of the tests we perform,
- report test results that are accurate, timely, clinically useful and that preserve patient confidentiality,
- undertake internal audit and regular assessment of user satisfaction and participate in external quality assessment to identify areas of non compliance with standards or areas for improvement.
- Maintain a commitment to continual quality improvement.

Signed on behalf of the Regional Molecular Genetics Service



Quality Manager

Date: 13.07.09



Head of Regional Molecular Genetics Service

Date: 13.07.09

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